

Courtney Jung

UX Designer | Product Designer | Prototyper

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UX and product designer completing an M.S. in User Experience, with professional design experience taking client work from concept through production. I work end to end - research, information architecture, user flows, and interaction design - and build AI-assisted coded, browser-testable prototypes in HTML, CSS, and JavaScript so interactions can be validated on real devices instead of described in static frames.

Education

Arizona State University - M.S. User Experience - Core coursework complete - Expected Spring 2027

Rocky Mountain College of Art & Design - B.F.A. Game Art & Design - 2022

Skills

UX Research • Usability testing • Heuristic evaluation • Journey mapping • Personas • Competitive analysis • Survey design • Research synthesis
Information architecture • User flows • Wireframing • Prototyping • Interaction design • Visual & UI design • Design systems • Accessibility • HTML
CSS • AI prototyping • Prompt engineering • Photoshop • LLMs • Figma • FigJam • Adobe Creative Suite • Canva • Korean (A2-B1)

Selected Projects

Stretchy Kitty - Disguised Domestic Violence Incident Tracker | *End-to-End Product Designer*

- Designed and coded a working iOS-style prototype of an incident tracker disguised as a playable mobile game, so the app survives a phone check by an abuser.
- Owned the entire process: problem definition, competitive analysis, information architecture, user flows, interaction and visual design, and the coded prototype built from my Figma source designs.
- Designed safety-critical patterns - hidden long-press entry, PIN gate, persistent one-tap Quick Exit, on-device evidence storage, and password-protected PDF export for legal use.

Amazon.com Search & Filter Redesign | UX Design & Research Lead

- Led heuristic evaluation, cognitive task analysis, journey mapping, and a user survey that identified filter overload and sponsored-result interference as the top friction points.
- Redesigned the filter system around applied-state visibility: pending vs. applied filters, live result counts per option, removable filter chips, and progressive disclosure of secondary groups.
- Built the redesign as an interactive coded prototype with real filter logic, responsive breakpoints, empty states, and a user toggle for sponsored results.

Design History Timeline | UX Designer & Research Lead (team of 5)

- Designed all artwork gallery screens, artwork detail pages, and artist biography pages across six design movements (52 screens) - the deepest layer of the site's information architecture.
- Created all research documentation and moderated and synthesized two rounds of usability testing; findings on navigation and search drove the IA restructure that lifted task completion in round two.

Professional Experience

Designer - WhiteClouds

Ogden, UT

2024 - Present

- Translate client requirements into production-ready models and visual solutions for large-scale commercial fabrication, from first concept through delivered build.
- Manage multiple concurrent projects and client relationships, iterating designs against manufacturing, budget, and timeline constraints.
- Produce technical documentation and specs precise enough for fabrication teams to build from without rework, using Maya, Blender, Photoshop, Netfabb, and QGIS.

Brand Design Manager & Instructor - Astro English Academy

Paju, South Korea

2022 - 2024

- Co-founded and ran a private language academy, owning brand identity, logo, marketing materials, and interior layout end to end.
- Designed curriculum and learning materials for mixed-age learners, revising lesson formats based on comprehension patterns and parent feedback; managed enrollment, scheduling, and family communication.

AI Trainer - Meet Elise AI Technologies

Remote, USA

2018 - 2022

- Reviewed, labeled, and classified AI-generated outputs to improve model performance.
- Evaluated response quality, identified inconsistencies, and applied detailed annotation guidelines.
- Documented findings while maintaining accuracy, consistency, and quality across large datasets

Certification

Meta Front-End Developer Professional Certificate (*In Progress*) – Coursera

Python for Everybody Specialization (*In Progress*) – University of Michigan

TESOL Certification (February 2022) – World TESOL Academy